Text Giving How To

DONOR GUIDE

1. Text the amount you would like to give to your church's designated number.

2. If you are a first time, text-giving donor you will be prompted to visit a secure URL.

3. Once you click the registration link, you will enter your credit or debit card information.

4. At this point your donation will process.

5. You will see a confirmation text showing your donation and registration were successful.

Tips for future text-giving donations

• If you only text a monetary value, the funds are attributed to your church's default fund.
(Ex: $50 = will go to default fund)

• If you text the amount + fund name– the funds will be attributed to that fund name.
(Ex: $10 Building)

• If the fund name you texted does not match- you will receive a message with a list of fund names for you to choose from.

• If you text "Funds" you will receive a reply text including a list of the fund names they can choose to donate to.

• If you text "Help" you will receive a reply text that states: "To give enter the amount you want to give, such as 100. You can also give to a specific fund by typing it after your amount, such as 100 building fund".

• If you text "Reset" you will receive a reply text that states: "Saved card information successfully removed. Please register your card information again when making your next gift by texting an amount to this number.

Tips For Church Admins

As a Church Admin you now have the ability to create a custom donation receipt in your ControlPanel. The link "Text Giving" will automatically appear in your Control Panel's sub-navigation. Here it will show your SMS number, and also allow you to enter a custom receipt up to 160 characters.